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| --- | --- | --- | --- |
|  |  |  |  |
| **Please send to:** | |  |  |
| **c-trace GmbH**  **Repair office**  Stieghorster Str. 112  33605 Bielefeld  Germany | |  |  |
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| --- |
| Contact person:  Jens Fischer |
| Repair office |
| Phone: +49 (0) 521/2 60 10-483 |
| e-mail: j.fischer@c-trace.de |

**Accompanying form for the return of devices / components for the assessment of warranty claims (GWL) respectively of the repairability**

Please ensure that the parts are adequately cushioned and packed - if possible in the original packaging. Please fill out the form as completely as possible to the best of your knowledge and include it with the return. If information is not available, leave the field empty.

|  |  |  |  |
| --- | --- | --- | --- |
| Company and address: |  | Contact person: |  |
| E-mail: |  | Phone: |  |
| Delivery note-no.: (if available) |  | Invoice-no.: (if available) |  |
|  |  |  |  |
| Type of device:  c-trace part no.: |  | Serial number: |  |
| Equipment included: |  | | |
| Failure Description:  (Please describe as precise as possible, a simple "defect"-statement is not sufficient) |  | | |
| Additional section for parts & components that were installed in c-trace vehicle systems: | | | |
| System-ID: |  | License plate: |  |
| Service report no.: |  | Date of removal: |  |

**Reason for return:**

Return from GWL order / delivery  Return from rental

Assessment of GWL claims and subsequent repairs  Repair request

**Should a repair be executed if there is no GWL applicable?**

If the order value of the repair exceeds EUR 300,- (excl. VAT), we will provide you with a correlating repair quote. If the value is lower, we will execute the repair straight away and provide you with a correlating order confirmation.

Yes No

**If a repair is not possible, the device should**

be returned to the above address at your own expense.

be scrapped by c-trace GmbH.

Date / Stamp / Signature